



**Serendib**  
Nourishing the Nation

# **Serendib Flour Mills (Pvt.) Ltd**

## **INTEGRATED MANAGEMENT SYSTEM POLICY**

Serendib Flour Mills (Pvt.) Ltd is in the business of process of flour milling committed to transforming our company into a customer oriented, results based, and team focused organization.

**As a Quality, Environment and Food Safety conscious organization Serendib Flour Mills shall,**

- Understand and meet the aspirations of our customers, suppliers, employees and all the interested parties
- Continually improve products, processes and services
- Invest in latest technology, plant and machineries to enhance the quality and to protect the environment to its maximum extent possible
- Improve competence of our employees and provide opportunities for fulfillment and growth related to Quality, Environment and Food Safety.
- Comply with applicable laws and regulations, industrial guidelines, applicable international standards and codes, mutually agreed customer requirements, and best manufacturing practices on Quality, Environment and Food Safety by setting, monitoring and upgrading internal standards and requirements
- Protect the environment through reduce, reuse, re-cycling and sustainable development by conducting the environmental lifecycle assessment frequently
- As appropriate, take corrective actions and preventive actions by reviewing possible risks and opportunities for continual improvement
- Ensure prompt actions are taken to situations endangering environment as a result of its activities
- Ensure continual improvement in its activities to prevent environmental pollution
- Identify potential food hazards in our business operation and implement effective control and monitoring procedures at house points critical to food safety
- Continual upgrading and maintenance of existing premises and equipment to maintain high standard of food safety
- Identify the potential environmental aspects and impacts to our business operations and implement effective controls and monitoring procedures those critical to environment
- Identifying and taking actions to mitigate the risk of internal and external issues related to Quality, Environment and Food safety

In order to ensure implementation of Integrated Management System Policy, Serendib Flour Mills (Pvt) Ltd has developed and implemented Integrated Management System based on **ISO 9001:2015, ISO 14001:2015, ISO 22000:2018 and FSSC 22000** requirements. It shall be ensured that Integrated Management System Policy is communicated and understood for the internal and external parties. This policy shall be the basis for establishing and reviewing objectives and targets, and shall be reviewed for its continuing suitability at periodic intervals.

  
**CHIEF EXECUTIVE OFFICER**